

MINNCOR Industries Warranties

Mattress and Pillows

RIGHTS AND WARRANTIES

This warranty is given to the initial purchaser and is valid for a period of no longer than 1 Year. The warranty, which runs from the date of receipt, covers defects in materials and craftsmanship found during normal usage of the products during the warranty period. If a product is defective, and if written notice of the defect is given to MINNCOR within the applicable warranty period, MINNCOR, at its option, will either repair or replace the defective product with a comparable component or product, or provide a refund of the purchase price.

MATTRESS WARRANTY PERIOD

This warranty does not apply to damage caused by normal wear and tear, accidents, abuse, shipment, handling, storage, environmental conditions, or alterations to the product not expressly authorized by MINNCOR. It also does not apply to "Customer's Own Material" (i.e., material specified by the customer that is not a standard MINNCOR product offering) used in the manufacture of MINNCOR products. MINNCOR does not warrant the matching of color, grain, or texture except to within commercially acceptable standards. A product will not be considered defective, and MINNCOR will not be obligated to replace it, if the product is not installed or used as recommended.

Any product found to be in an Unreasonably Unsanitary Condition, meaning the product is so pervasively soiled that 1) an inspector is unable to conduct an appropriate inspection of the condition of the product without being exposed to potentially dangerous bodily fluids, blood borne pathogens, or other substances that would cause significant injury or 2) otherwise suggest that the product has been subjected to misuse well beyond ordinary wear and tear, IS NOT COVERED under this warranty.

Any alterations or modifications made to our product by the purchaser, purchaser's employees or authorized agents will void any and all warranty rights.

In an effort to respond to your warranty claim, MINNCOR may request documentation related to the initial purchase. Examples of this documentation may include: a copy of the original purchase order, reference to the MINNCOR sales order number or invoice number, and an approximate date of purchase. Failure to provide this documentation at the time of warranty claim may delay the response time or result in denial of your warranty claim.

Inner Spring Mattresses

All components are warranted for a period of 1 year.

Foam Mattresses

All components are warranted for a period of 1 year.

Pillows

All components are warranted for a period of 1 year.

